

The Dolphin[®] Company



The Dolphin Company January –February 2020 | Cancun, Mexico No. 43

DISCOVER THE NEWS

3 HABITATS FROM THE DOLPHIN COMPANY RECEIVED RECERTIFICATION FROM

ALLIANCE

of Marine Mammal Parks & Aquariums



During the annual reunion of the Alliance of Marine Mammal Parks & Aquariums (AMMPA), Dolphin Discovery Vallarta-Nayarit, Dolphin Cove Cayman and Dolphin Connection received the recertification that this international association issues.

Dolphin Discovery Vallarta-Nayarit was awarded with this certification for the 11th occasion, receiving it for the first time in 2009, while Dolphin Cove Cayman has been certified since 2014 and Dolphin Connection since 2003.

of Marine Mammal Parks & Aquariums

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AQUARIUM MAR DEL PLATA'S TEAM IN ARGENTINA IS IN CHARGE OF TRAINING COURSES



Biologists and veterinarians from Aquarium Mar del Plata designed the courses "Training for volunteers in the stranding of cetaceans" and "Management of marine wildlife in the beach", that were given by their specialists Alejandro Saubidet and Adrian Faiella this past January 27th, 2020.

Aquarium Mar del Plata, participated actively during 2019, in the rescue of diverse species such as Turtles, Orcas, Penguins, Sea Lions and Shore birds, highlighting the participation of its qualified team of veterinarians, marine biologists and specialists.



Aquaventuras Park®

CELEBRATES ITS 15° ANIVERSARY

This year, Aquaventuras Park celebrates 15 years since its opening and becoming the best water and extreme attractions park in Vallarta-Nayarit. We will celebrate together with the local community on the March 28th and 29th. The entrance will have a preferential cost or will be free in case of bringing 1 kg of grains, which will be donated to Caritas Foundation. Circus show, open air cinema, games and raffles, will be some of the activities that will surprise our visitors.



25 YEARS
of being Home of the
Most Loved Dolphins

Dolphin
Discovery

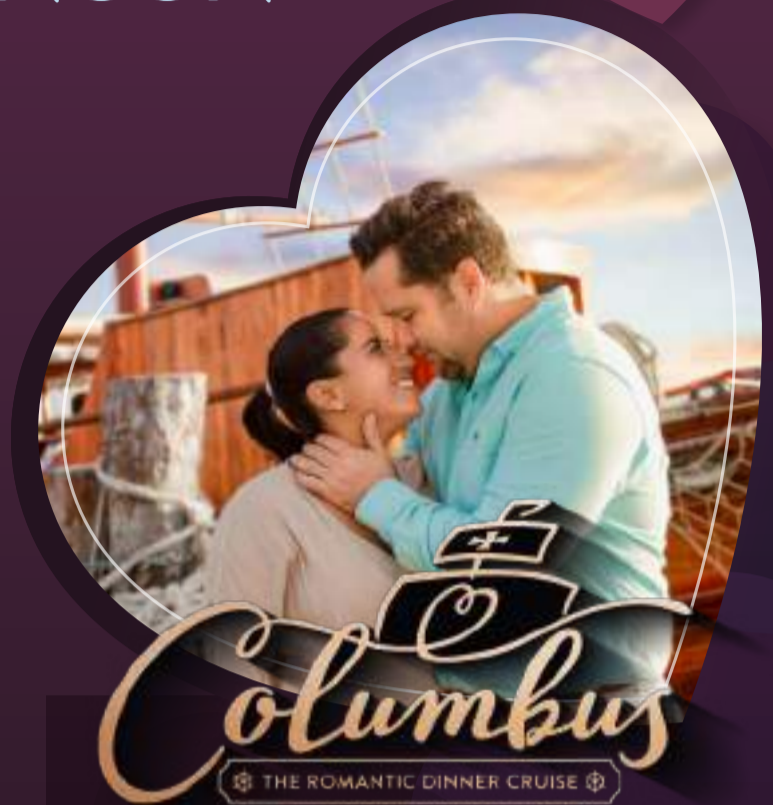
25
Years | Dolphin
Discovery

#1 ROMANTIC TOUR IN CANCUN

Columbus, The Romantic Dinner Cruise, is a unique tour in Cancun, ideal for a special occasion. It offers an unforgettable evening aboard a beautiful Spanish galleon that sails in the Nichupte lagoon, while guests enjoy the night surrounded by beautiful sceneries, live saxophone music, glasses of wine and a delicious 3 course dinner.

These past 14th and 15th of February, we were accomplices of numerous couples that celebrated St. Valentine's day with us. We had special decorations, details for our guests and a very romantic environment.

**MORE SPECIAL EVENTS
COMING SOON!**



**The
Dolphin
Company**

**TAKES PART IN THE CELEBRATION
OF THE "CANCUN 2020 CARNIVAL"**

**CARNAVAL
CANCUN 2020**



Through the brands Dolphin Discovery, Garrafon and Aquatours, we had an important presence in the multiple events of the Cancun 2020 Carnival. Along with our ambassadors Triton, Frida, Pingo and Romeo, we participated in the parade, where a carnival dance group and batucada came with us along the ride. Later, we joined the dance competition giving away souvenirs for those in assistance. To end our participation, we carried out a campaign called "Zero trash challenge", in alliance with UnidosMX, to raise awareness in people of the importance of putting their trash in its place and keeping all the areas of the event clean.

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we have more plans and projects to share with you



**DOLPHIN
DISCOVERY**
FOUNDATION
IT MUST BE LOVE

PARTICIPATES IN EVENTS WITH SOCIAL CAUSES

In the month of January 2020, the Dolphin Discovery Foundation delivered toys to 120 boys and girls of the Santa Cecilia Community. These toys were the result of an open call in which friends, suppliers and staff from Dolphin Discovery and the parks located in different parts of Mexico participated.

In February, we coordinated the 1st Dolphin Discovery Family Event where social services assistance was given to the community like legal advice, counselling for literacy, medical attention, hair cuts and entertainment activities for children among others.



QUINTANA ROO BOASTS ITS NETWORK FOR BEACHED ANIMALS

This network is in charge of tending to animals that get stranded in the coasts of the state of Quintana Roo and promotes the rehabilitation of the animals that require it. It counts with the participation of the environmental authorities (PROFEPA in Spanish), of academic institutions of the state, private companies and the civilian society.

From 2019, the state was divided in 4 areas to improve efficiency and to distribute the efforts in the correct way, giving attention in the required zones without having to move the staff. The division is as follows: Holbox, Northern Area, Central Area and Southern Area.

Dolphin Discovery is one of the companies that contributes in this network, being in charge of the Northern Area. We reconfirm our commitment with the wellbeing of Marine Mammals in our care, with the protection of the environment and the care of wildlife.



The Experience
of a Lifetime
SINCE 1994

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Discovery

25
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The conference was conducted at the end of January and was attended by experts in the subjects of politics, communication and commerce. In this sense, Eduardo Albor, CEO of The Dolphin Company, participated with the presentation "The Negotiation in the International Commerce". Also, along with Dr. Fabio Massimo Castaldo, Vice president of the European Parliament, shared with the audience techniques that they have applied in the field of international negotiation, specifically in cases they have encountered with different institutions in the United States and the Caribbean.



&



COMING SOON!

SPEED THROUGH THE MANGROOVE AND THE SEA!

ENJOY THE SPEED AND ADRENALINE IN OUR POWERFUL CREWED BOATS



Aqua tours[®]

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1

Constant, real-time monitoring of national and international recommendations & communications is being applied.

The COVID-19 incidence in America is lower than in other latitudes.

2

3

There are 0 alerts from foreign governments recommending not to travel to the Mexican Caribbean.

Airlines and tour operators maintain their programming in the main Caribbean destinations.

4

5

The United States CDC (Centers for Disease Control and Prevention) maintains its "Green - Level 1" rating, taking normal precautions.

Airport and airlines operators have implemented advanced evaluation procedures for air travelers in areas affected by COVID - 19.

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7

Hotels, restaurants and tour operators, are working to ensure the highest levels of cleanliness, monitor signs of illness and quick response to contain risks and support people who may require assistance.

We suggest following the recommended procedures to maintain the highest levels of personal hygiene.

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Immediately report symptoms that may require evaluation.

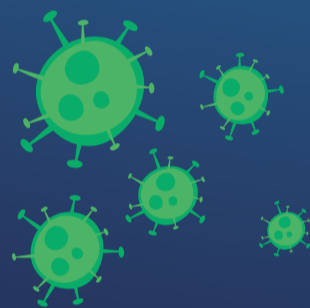
It is important to follow only information from official sources.

10

- ✓ MEXICO
- ✓ UNITED STATES
- ✓ JAMAICA
- ✗ DOMINICAN REPUBLIC
- ✗ ARGENTINA
- ✗ GRAND CAYMAN
- ✗ ST. KITTS
- ✗ ITALY



WE REINFORCED OUR HYGIENE MEASURES



- Our staff has increased the **cleaning and disinfection** of our high contact areas
- We added hand **disinfection points** in all of our parks
- We have trained our staff in **preventive measures**



We recommend **AVOIDING CONTACT** with any person with flu or cold symptoms.

IF YOU HAVE SYMPTOMS of any respiratory disease or have travelled to countries that are in the **TRAVEL ALERT PHASE 3**, we recommend you to postpone your activity.



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TO KNOW IS
TO LOVE

LEARN • LOVE • CARE • INSPIRE

We love what we know and
we protect what we love



LET'S HELP OUR PLANET

Human beings have caused an environmental crisis, leading to the extinction of species such as the Baiji River Dolphin and soon the Vaquita. **Our Marine Mammals are Ocean Ambassadors** that deliver a message of environmental conservation and a call to action to protect the animals.

Visit us to meet them.

Dolphin
Discovery

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